



FIRST ASSESSMENT DAY - INFORMATION SHEET

All dogs attending Fetch 'n' Fun Wellness and Daycare must undergo an Assessment Day which takes place on the first half or full day of attendance. It is designed to evaluate your dogs' social temperament and to ensure they will feel comfortable in the off-leash 'group' environment.

On your first day:

- Please ensure your doggy is toileted prior to coming to daycare, we have a grassy area on the footpath outside our daycare. A bin is located at the front of our daycare for any waste.
- Aim to arrive at the confirmed time indicated with your booking date;
Early arrival allows Fetch n Fun staff time to assess and bond with your dog one on one, this also gives them a relaxed opportunity to 'sniff-out' the daycare premises where they will be spending their day. Being the first to arrive also allows your dog to meet the existing dogs one by one as they arrive, easing your dog into discovering new friends and their most suited playmates.
- Dogs need to arrive with a quick release collar on and **must be on a leash**;
If you do not have a quick release collar, they are available for purchase from reception.
- We do have an express drop off lane at Fetch n Fun and the way this works will be explained to you on your first day, please do not use this lane on your first day, instead park on the left hand side of our building in the parking spaces provided and come to reception for drop off.
- If another dog is in the reception area, please allow 1-1.5 metres between you and the other dog as some dogs need extra space when on lead with their mum and dad.
- If your dog has any medical requirements for food or medication throughout the day, please discuss with staff upon arrival.
- If your dog has any allergies and cannot accept treats throughout the day, please inform staff so an allergy bandana can be placed on your pup, we suggest bringing in their treats from home to help us train whilst at daycare.
- For safety reasons owners are required to say goodbye to their dogs from the reception area only, this will allow us to create a positive arrival into the play rooms. A quick exit is normally a good idea on day one to avoid any anxiety for your dog.
- You will be invited to join our exclusive client only facebook group: '*fetchnfunpack*', where photos and videos will be available throughout the day for you to see how your fur-baby is enjoying their day.
- An owner or caregiver must be available by phone throughout the day for any necessary questions or early pick up, should it be required.

During the assessment session your dog will be evaluated for:

- Temperament and social skills
- Comfort level within the daycare environment
- Any issues with aggression, resource guarding, anxieties, stress, excessive barking

Please note, if your dog is not coping within the day care environment, you may be required to pick them up early. Your dog is our absolute priority and we need to do what is best for them. Some dogs may find the indoor daycare environment overwhelming, if this is the case our staff may talk to you about the many training options available to get them ready for a fun day of play, if they are just not ready at this point in time. Or some recommendations for other daycares that might suit their temperament better.